Cookie Delivery Day - March 16, 2023

All cookies included in a troop's initial order will be picked up on March 16 at one of the statewide cookie delivery sites. This date is FIRM. The troop is responsible for identifying troop adults to pick up the troop's cookie order at the designated location on March 16. Each service unit is assigned a delivery site location and a time range for troops to pick up their cookie order.





The time slots for cookie delivery day will be available in eBudde on the Delivery tab beginning on March 1. Troops will see the time slots available for their service unit.



Cookie Delivery Day To-Do List

Ahead of delivery day:

Recruit adults to help with cookie pick-up. One person is needed to drive the vehicle, and another
to be the counter. Please note: If your troop has many cases to pick up, you may need more than
one vehicle on delivery day. See the chart on the opposite page to determine how many vehicles
you will need to pick up the troop's order.

Sign up for a pickup time (Delivery tab) in eBudde. The Delivery tab will open for troop users or
March 1, 2024. Please make a note of the time selected AND your cookie delivery location.

- ☐ Ensure appropriate space has been identified to store the cookies. The area must be protected from weather, smoke, car exhaust, pets, and wildlife.
- ☐ Make a plan for troop families to pick up their cookies. Remember to have a parent/caregiver sign a receipt for each Girl Scout's cookie order when it is picked up. These signatures are essential to transfer responsibility for the cookies from the troop cookie volunteer to the family.

Before pickup time:

Make sure all vehicles arriving for cookie pickup are clean and empty. For safety reasons, do	not
bring children or pets.	

- ☐ Open pickup trucks must have a covering to protect the cookies.
- ☐ Make sure the troop has an adult to act as a counter at the delivery site; youths younger than high school age are not eligible to serve as a counter. If the troop is bringing multiple vehicles, the troop only needs one counter. Having a counter is essential to ensure the troop receives the correct number of each cookie variety.

During pickup time

- ☐ Arrive at your scheduled time. Troops that arrive before or after their assigned time will only be allowed to join the line when traffic flow and time permits.
- ☐ If your troop will be using more than one vehicle to pick up cookies, ask all drivers to arrive at the assigned time. Troop vehicles will not be allowed to join the line until all vehicles are present.
- Count the cookies. A troop adult must sign and be responsible for the cookies received before leaving the delivery site. Therefore, they must be sure the troop received all the cases they are signing for. If delivery overages, shortages, or damages are discovered, the troop cookie volunteer should report them to the delivery site manager as soon as possible. If the overage, shortage, or damage is found after the cookie delivery site is closed, the discrepancy should be reported to the Product Sales team (customercare@gsofct.org) as soon as possible but no later than 72 hours after cookie delivery day.