



Delivery Delay for Samoas® and Trefoils®

As you are aware, Little Brownie Baker (LBB), the bakery for Girl Scouts of Connecticut (GSOFACT), is experiencing production delays for some varieties of cookies.

We were informed on Wednesday, March 16, that the production of Samoas and Trefoils has been significantly impacted due to a delay in obtaining a key ingredient. This issue will mean that the majority of cupboards and some troops will have a delay in receiving their Samoas and/or Trefoils. We anticipate that we will begin receiving these two varieties of cookies the week of April 4.

We cannot express enough how frustrated and disappointed we are that all our cookies will not be available for delivery day. The GSOFACT Product Sales Team will work with each service unit's cookie manager to develop a plan to get the cookies that were shorted on cookie delivery day to the impacted communities. We will work tirelessly to ensure that these cookies are available for troops and girls as soon as possible.

As a result of this delay in receiving cookie inventory, we have adjusted the cookie program calendar as follows:

- Cookie delivery weekend will still take place on the weekend of March 26 & 27
- Girl delivery for Digital Cookie orders will end on April 10
- Cookie booths will be extended through May 8
- There will only be **one** ACH payment on May 18 for the full amount due council
- All cookies sold and recorded in eBudde by May 10 will count toward girl rewards and troop proceeds

Please see the updated FAQs posted at gsfct.org under the Cookie Program Resources page for additional information and details.

Thank you for your continued support and understanding as we navigate through this very challenging cookie season.

If you have any questions, please email customercare@gsfct.org.