

Unlock Account

1

If you have attempted multiple times to login at digitalcookie.girlscouts.org and did not successfully input your password, you may find yourself locked yourself out. You can contact Customer Support or Unlock your account.



Log in to Digital Cookie
You can [unlock your account](#) if you're locked. or contact customer support.

Email

Password

Log in

Forgot password Need help to log in

2

If you click the “Unlock Your Account” link, you will be asked to validate the email address you use for Digital Cookie, then click the “Send Email” button



Unlock Your Digital Cookie Account

Enter the email address you use for Digital Cookie.

Email

Need help?

3

You will be sent an email with the subject: “Your Pin Code” from “Girl Scout Cookies” (email@email.girlscouts.org). Check your junk/spam/promotions if you don’t receive it and be sure to add email@email.girlscouts.org to your “safe sender” list.

You will have a Pin Code in the email.



YOUR PIN CODE

Girl Scout Cookies - email@girlscouts.org

girlscouts cookie program digital cookie.

USER NAME: Jennifer Campbell
 COUNCIL NAME: Colorado
 COUNCIL CODE: 112
UNLOCK PIN: 91564

4

Enter that Pin Code back in Digital Cookie on the unlock screen, then click on “Verify”.

Unlock Your Digital Cookie Account

A code was sent to your email dct...@... The code expires in 20 minutes. Keep this page open to enter the code.

Enter the code

Cancel

[Resend a code](#) [Need help?](#)

5

You will be taken back to the Digital Cookie login screen with your account unlocked and ready for you to attempt to login again. If you are unsuccessful logging in, consider resetting your password using the “Forgot Password” link. Otherwise, login and get started with your Digital Cookie experience.

Log in to Digital Cookie

Email

Password

[Forgot password](#) [Need help to log in](#)