



Volunteer Recognitions Guide



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Girl Scout Mission

Building girls of courage, confidence, and character, who make the world a better place.

Girl Scout Promise

On my honor, I will try:
To serve God* and my country,
To help people at all times,
And to live by the Girl Scout Law.

**Members may substitute for the word "God" in accordance with their own spiritual beliefs.*

Girl Scout Law

I will do my best to be
honest and fair,
friendly and helpful,
considerate and caring,
courageous and strong,
and responsible for what I say and do,
and to respect myself and others,
respect authority,
use resources wisely,
make the world a better place,
and be a sister to every Girl Scout





GSOFACT Appreciates You!

This guide is dedicated to all our volunteers.

Thank you for your time, dedication, and commitment to Girl Scouts of Connecticut.

Every Girl Scout volunteer is truly extraordinary and deserves our heartfelt appreciation. Each year, there are many who shine even brighter, going above and beyond to make an exceptional impact. The recognition listed in this guide are crafted to honor these exceptional individuals.



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Who is Eligible?

Eligible Nominees

- ▶ Can be involved at any level of volunteering, from parent helpers to service unit team members, to council volunteers.
- ▶ Must be an active registered Girl Scout adult volunteer in good standing with GSOFCT (ie: have completed all required training, current background check, and no outstanding balances or restrictions).
- ▶ Actively recognizes, understands, and practices the values of inclusive behaviors.
- ▶ The service performed is above and beyond expectations for the position held.

Must follow the council's policies and guidelines. As recognition recipients, they are being held up as a role model who shows progression as a leader in their role. Must have performed services between **October 1 and September 30** of the current or previous membership year unless otherwise* stated in the criteria of a specific recognition.

Who Can Nominate?

Nominations can be submitted by anyone OTHER than the nominee. This includes GSOFCT volunteers, council staff, Girl Scout family members, and Girl Scouts. The person submitting the nomination does not need to be a registered member of GSOFCT. Before you nominate a volunteer, refer to the list of recognitions in this document to review descriptions and requirements. Then, complete and submit the Nomination Form, which is linked in the recognition description for each award. Include the required number of endorsement letters.

Pro Tip: It's not all on you! Recruit others to complete and submit the endorsement letters.

Who Can Submit an Endorsement?

Endorsements are separate from and in addition to the nomination. Endorsers must differ from the original nominator and cannot be from the nominee. Endorsement letters should speak specifically to the criteria for the recognition the volunteer is nominated for using specific examples and measurable outcomes.

What Are the Deadlines?

October 1: Nominations open for all GSUSA, GSOFCT, and Service Unit level recognitions.

March 1: Nominations close for GSUSA and GSOFCT recognitions.

June 1: Nominations close for Service Unit level recognitions.

A separate recognition notification form will be available from **June 2 to September 30** to allow service units to report recognitions that were presented outside of the nomination window to GSOFCT so they can be added to the volunteer's achievement records.

How to Nominate?

- 1 Choose the recognition that best matches the outstanding contributions of the nominee.**
- 2 Recruit others to complete and submit the required endorsement letters.**
- 3 Complete the Nomination Form (linked in each recognition description). Ensure to provide the names + contact info of those who will be endorsing the nominee; they'll receive an email with instructions for submitting their endorsement.**

Let's look at an example of a volunteer who you might nominate at the Service Unit level.

The Family Appreciation Pin goes to a family member of a currently registered Girl Scout who has provided outstanding volunteer service to a troop, Service Unit, GSOFCT, or a Juliette Girl Scout, (an Independently Registered Member). These volunteers are involved in supporting their own children, of course, but also help all the members in the troop individually and as a whole, for example, by coordinating events at the Service Unit or council levels.



How Does the Nomination Review Process Work?

The Volunteer Recognition Committee approves GSOFCT recommendations. The committee prioritizes service impact, meaning more weight is given to results rather than years in a position (although it often takes some time in a position before the person can achieve truly outstanding results).

The Volunteer Recognition Committee is comprised of volunteers and staff from GSOFCT. They review each nomination and endorsement and compare the information presented about the volunteer with the criteria established for each recognition. Upon review, they will:

- 1 Approve the candidate for a nominated recognition OR,**
- 2 Approve the candidate for a different recognition OR,**
- 3 Deny the nomination. In a case where there is no indication given that the candidate's service met the criteria, the nomination could be denied.**

Nominators will be notified of the decision once the committee has reviewed the nomination.

Approved nominees for Council-level and GSUSA-level recognition will be recognized at the GSOFCT Recognitions and Annual Meeting in the spring. Each approved nominee will be notified that they are invited to attend the meeting, but will not find out which pin they receive until it is presented.



How to Write a Strong Nomination

The Volunteer Recognition Committee relies heavily on the content received.
Use this chart to convert a statement into the strongest nomination for review.

Initial Statement	Thoughtfully Consider	Strong Nomination Statement
<i>"She has been a leader for a long time."</i>	How many years? Through which levels?	<i>"For 11 years, she has led a large troop from Daisies, persevering through the challenging middle school years, to their current Senior Troop."</i>
<i>"Our leader is great."</i>	What kind of leadership qualities do they bring? What makes them stand out?	<i>"Our leader continually brings leadership opportunities to the girls. They support a girl-led approach by encouraging girls to vote on and implement their activities."</i>
<i>"Our leader always goes above and beyond."</i>	Be specific! Tell a story about the great benefits received by those around them due to their efforts.	<i>"Her troop voted to start the aMuse Journey. Because she never considered herself a "creative soul" when it came to artistic endeavors, she recruited troop parents, artists, and actors as resources for her girls to draw from. As a result, the girls had a great time meeting community experts and discovering parent talent in their own troop! They now have several opportunities for Take Action projects."</i>
<i>"They have been the best camp administrator we have ever had."</i>	Be specific! Tell a story about the support given to the girls and volunteers, and how the camp benefited.	<i>"For the past ten years, this fabulous volunteer has spearheaded a day camp that supports 200-300 girls yearly. This year, day camp was in danger of being cancelled until this volunteer stepped up and started an email and phone campaign to recruit the needed volunteers to hold the camp. As a result, 20 adult volunteers were successfully recruited and trained, and a new plan was created to ensure future recruitment of adult volunteers."</i>

Recognitions

GSUSA, GSOFCT and Service Unit. Limit your nomination to one per individual per year, even if the volunteer might qualify for multiple commendations.

GSUSA Level Recognitions



Volunteer of Excellence



Appreciation Pin



Honor Pin



Thanks Badge



Thanks Badge II



President's Award



*Medal of Honor:
Lifesaving Award*



*Bronze Cross:
Lifesaving Award*



*Juliette Gordon Low
World Friendship Medal*

GSOFC Level Recognitions



Charter Oak Award



Legacy Pin



Guiding Light



Heritage Pin



*Outstanding Service
Unit Team Member*



*Spirit of the
Dragonfly*



*Pride of the
Trefoil*



*Council Staff
Appreciation*



*Philanthropy &
Leadership Pin*



*Membership
Numeral 20 yrs +*



*Volunteer Years of
Service 20 yrs +*



*Product Sales
Champion*



*Juliette Gordon Low
Society Member Pin*

Service Unit Level Recognitions



*Membership
Numeral 5-15 yrs*



*Volunteer Years of
Service 5-15 yrs*



*Rising Star:
New Leader*



Outdoor Pillar



*Entrepreneurship
Pillar*



STEAM Pillar



Life Skills Pillar



Helping Hand



Stepping Up



Leading the Way



*Distinguished
Leader*



*Distinguished
Volunteer*



*Family
Appreciation*



*Daisy's Dream:
Troop Award*



*Way of the
Juliette*



*Community
Participation*

Volunteer of Excellence



Recognizes volunteers who have contributed significantly while partnering directly with girls in any pathway to implement the Girl Scout Leadership Experience through the use of the National Program Portfolio OR who have contributed outstanding service in support of the council's mission in one or more of the following functional areas:

- ▶ Membership Development/Community Cultivation
- ▶ Volunteer Support
- ▶ Program
- ▶ Leadership and Governance
- ▶ Fund Development
- ▶ Council Support Services

The nominee actively recognizes, understands, and practices the values of inclusive behavior.

The volunteer may only receive this recognition once.

Criteria:

- ▶ Serves in a role other than or in addition to a co-leader
- ▶ Has presented the GSLE to successfully achieve the 5 outcomes (Strong Sense of Self, Positive Values, Challenge Seeking, Healthy Relationships, Community Problem Solving)
- ▶ Consistently lives by and practices the ideals outlined in the Girl Scout Promise & Law

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ 1 Letter of [Endorsement](#)

Appreciation Pin



Recognizes the volunteer's exemplary service while partnering directly with girls to implement the Girl Scout Leadership Experience through the use of the National Program Portfolio OR who have contributed outstanding service within at least one specific Service Unit or geographic area, and is in support of the council's mission in one or more of the following functional areas:

- ▶ Membership Development/Community Cultivation
- ▶ Volunteer Support
- ▶ Program
- ▶ Leadership and Governance
- ▶ Fund Development
- ▶ Council Support Services

The nominee actively recognizes, understands, and practices the values of inclusive behavior.

The volunteer may only receive this recognition once.

Criteria:

- ▶ Serves in a role other than or in addition to a co-leader and has provided significant assistance to the service unit or geographic area measurably contributing to the goals and/or objectives of the region
- ▶ Has presented the GSLE to successfully achieve the 5 outcomes (Strong Sense of Self, Positive Values, Challenge Seeking, Healthy Relationships, Community Problem Solving)
- ▶ Consistently lives by and practices the ideals outlined in the Girl Scout Promise & Law
- ▶ Has held a significant volunteer role for a minimum of 3 years (including but not limited to co-leaders, committee members, Gold Award Advisors, etc.)

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ 2 Letters of [Endorsement](#)
- ▶ Recommended that the nominee has previously received the Volunteer of Excellence pin

Honor Pin



Recognizes the volunteer's exemplary service while partnering directly with girls to implement the Girl Scout Leadership Experience through the use of the National Program Portfolio OR who have contributed outstanding service within two or more Service Units or geographic areas ,and is in support of the council's mission in one or more of the following functional areas:

- ▶ Membership Development/Community Cultivation
- ▶ Volunteer Support
- ▶ Program
- ▶ Leadership and Governance
- ▶ Fund Development
- ▶ Council Support Services

*The nominee actively recognizes, understands, and practices the values of inclusive behavior.
The volunteer may only receive this recognition once.*

Criteria:

- ▶ Has provided significant assistance to the service unit or geographic area measurably contributing to the goals and/or objectives of the region
- ▶ Has presented the GSLE to successfully achieve the 5 outcomes (Strong Sense of Self, Positive Values, Challenge Seeking, Healthy Relationships, Community Problem Solving)
- ▶ Consistently lives by and practices the ideals outlined in the Girl Scout Promise & Law
- ▶ Has held a volunteer role for a minimum of 3 years

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ 3 Letters of [Endorsement](#) OR
- ▶ Previously received the Appreciation Pin & 2 Letters of Endorsement

Thanks Badge



Honors an individual whose ongoing commitment, leadership, and service have had a measurable impact on meeting the mission-delivery goals by building communities of young women that support our Girl Scout values and mission as a priority of the entire council or the entire Girl Scout movement.

- ▶ The outstanding service performed by the nominee resulted in outcomes that benefited the total council or the entire Girl Scout organization and is significantly above and beyond the call of duty that no other award would be appropriate.
- ▶ The nominee has taken a leadership role at the council level in one or more of the following areas:
 - ♦ Increasing membership growth and retention
 - ♦ Increasing the percentage of adult-generated funding in the total council income
 - ♦ Increasing innovative program or training opportunities and participation council-wide
 - ♦ Developing broad participation in policy influencing through the democratic process

*The nominee actively recognizes, understands, and practices the values of inclusive behavior.
The volunteer may only receive this recognition once.*

Criteria:

- ▶ Assistance to GSOFCT or GSUSA measurably contributing to the goals and/or objectives of the region
- ▶ Has presented the GSLE to successfully achieve the 5 outcomes (Strong Sense of Self, Positive Values, Challenge Seeking, Healthy Relationships, Community Problem Solving)
- ▶ Consistently lives by and practices the ideals outlined in the Girl Scout Promise & Law
- ▶ Has held a significant volunteer role for a minimum of 3 years (including but not limited to co-leaders, committee members, Gold Award Advisors etc)

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ 3 Letters of [Endorsement](#) OR
- ▶ Previously received the Honor Pin & 2 Letters of Endorsement
 - ♦ Including 1 Endorsement Letter from their MES or a council staff member

Thanks Badge II



Honors a previous Thanks Badge recipient who has continued to provide exemplary service in a leadership role which resulted in a measurable impact benefiting the entire Girl Scout Movement.

*The nominee actively recognizes, understands, and practices the values of inclusive behavior.
The volunteer may only receive this recognition once.*

Criteria:

The outstanding service performed by the nominee resulted in outcomes that benefited the total council or the entire Girl Scout organization and is significantly above and beyond the call of duty that no other award would be appropriate. It is a way of saying thanks again to an outstanding individual who has contributed greatly and continuously to Girl Scouting.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ 3 Letters of [Endorsement](#)
 - ♦ Including 1 Endorsement Letter from their MES or a council staff member
- ▶ Previously received the Thanks Badge and at least 3 years has lapsed since receiving

President's Award



The President's Award recognizes the efforts of a service unit leadership team whose exemplary service in support of delivering the Girl Scout Leadership Experience (GSLE) surpassed team goals and resulted in significant, measurable impact toward reaching the council's overall goals in partnership with GSOFT.

Criteria:

The President's Award recognizes the culmination of these efforts from the previous membership year. Service Units that apply for this Award must demonstrate excellence in four areas:

1. Membership Growth
2. Service Unit Programming
3. Service Unit Team Development
4. Volunteer Training & Support

**See detailed criteria and required steps below.*

Award: The honored Service Unit names are engraved on a council plaque that is hung in the Hartford Service Center bearing the names of previous honorees.

Each member of the Service Unit Leadership Team will receive a pin. The Service Unit will also be presented with a certificate, awarded at the GSOFT Annual Meeting.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#) - may come from SU team member.
- ▶ 1 Letter of [Endorsement](#) from MES or a council staff member.
- ▶ Either the President's Award or Charter Oak Award may only be received 1x/every 2 years.

Nomination Submission Process

Please review carefully:

- ▶ The President's Award honors work from the prior membership year, October 1 through September 30. All supporting documents (agendas, meeting minutes, flyers, emails, evaluations, or other materials) should reflect this time period and should be submitted together with this form.
- ▶ Supporting documents must be labeled to identify which criteria is being satisfied and organized by category.
- ▶ For example, all documents for Service Unit Team Development should be grouped together and individual documents labeled at the top S-1, S-2, etc. Some documents may satisfy more than one criteria.
- ▶ Please contact your Membership Experience Specialist or the GSOFT Volunteer Education Manager if you require assistance in preparing your nomination.

Membership Growth: Complete all 5

Your Membership Experience Specialist can provide membership data.

- | | | |
|--|-------|-----------|
| ▶ M-1: Met Spring Renewal goal* | Goal: | Achieved: |
| ▶ M-2: Met Youth Renewal goal* | Goal: | Achieved: |
| ▶ M-3: Met Adult Renewal goal* | Goal: | Achieved: |

**(by 3/1 of membership year)*

- ▶ **M-4:** Developed and implemented a New Volunteer welcome and onboarding plan.

(Provide written document)

- ▶ **M-5:** Do five things to extend membership and increase visibility in your service area.
 - ♦ i.e. Host an open house or GS table at a school or community event, share troop/SU highlights with the local paper or online community forum, march in a parade, and post recruitment flyers at schools, libraries, and/ or community centers.

(Provide flyers and/or articles/posts)

GSUSA Level Recognitions

Programming: Complete all 5

Please provide copies of agendas and/or flyers.

- ▶ **P-1:** Hold an event to promote the five skills of the Girl Scout Cookie Program.
- ▶ **P-2:** Hold an event for D/B/J Girl Scouts using the Girl Scout Leadership Experience.
- ▶ **P-3:** Hold an event for C/S/A Girl Scouts using the Girl Scout Leadership Experience.
- ▶ **P-4:** Hold a traditional event (such as a Juliette Gordon Low event, World Thinking day, Girl Scout Week/GS Birthday event, SU Bridging Ceremony, or Highest Awards Celebration).
- ▶ **P-5:** Host a Highest Award information event for troops, volunteers, and parents.

Service Unit Team Development: Complete the first 4 steps and at least 2 of the remaining.

Please provide copies of agendas and/or evaluations.

- ▶ **S-1:** Fill 7 core positions with different volunteers: Service Unit Manager, SU Treasurer, SU Cookie Manager, Fall Product Sales Manager*, Recruiter, New Leader Mentor, and Recognitions.

** SU Cookie and Fall Product Sales Manager roles may be filled by same person.*

- ▶ **S-2:** Elect a Council Delegate and Alternate by the deadline.
- ▶ **S-3:** Hold at least 4 SU Meetings per year.
- ▶ **S-4:** Hold at least 2 SU Leadership Team meetings per year.
- ▶ **S-5:** Hold a SU Leadership Team planning meeting in late spring/summer for the next membership year.
- ▶ **S-6:** Use evaluations for SU meetings/events and use feedback in your planning.
- ▶ **S-7:** Have a Youth Member as part of your Service Unit Team.
- ▶ **S-8:** At least 50% of the SU Team attend an Adult Training, Summit Meeting, or Annual Meeting.

Volunteer Training & Support: Complete all 7

Please provide copies of handouts, agendas, meeting minutes, and/or flyers.

- ▶ **V-1:** Create welcoming, interactive and enriching SU meetings
 - ◆ Set and meet a goal for volunteer attendance at SU meetings.
 - ◆ Develop a pre- and post-meeting communication plan that utilizes Rallyhood on a regular monthly basis.
 - ◆ Develop and use a meeting agenda.
 - ◆ Develop incentives for attendance and participation at SU meetings
- ▶ **V-2:** Provide adult learning workshops or breakout sessions during at least 2 SU meetings during the year.
- ▶ **V-3:** Provide informal appreciation or recognitions to all volunteers at two or more SU meetings during the year.
- ▶ **V-4:** Participate in the formal Adult Recognitions process by requesting Adult Volunteer and Membership Years of Service pins, presenting Service Unit Recognitions at the close or during the membership year, and/or submitting nominations for GSOFCT or GSUSA Recognitions at the Annual Meeting.
- ▶ **V-5:** 100% of the Service Unit's Annual Troop Financial Reports are received by June 30 in the VTK Finance tab.
- ▶ **V-6:** The Annual Service Unit Financial Report is received by the council deadline.
- ▶ **V-7:** Schedule at least 15 minutes of structured networking into SU meetings.

Medal of Honor: Lifesaving Award



Given for saving a life or attempting to save a life without risk to the candidate's own life. Lifesaving Awards are national awards given to a registered Girl Scout who has saved or attempted to save human life under circumstances that indicate heroism or risk of her own life. These awards are reserved for those Girl Scouts who have performed heroic acts beyond the degree of maturity and training to be expected at their age.

Criteria:

- ▶ The Girl Scout must be a registered member at the time of the rescue
(No award is given to adults)
- ▶ Awards are given for saving, or attempting to save, human life only
- ▶ A girl who has caused or contributed to the circumstances necessitating the rescue is automatically ineligible
- ▶ Consideration of the girl is paramount. The acclaim accompanying such an award might even be detrimental. If the rescue (or attempted rescue) has been a particularly harrowing experience or publicity is not desired, it might not be appropriate to give an award
- ▶ Parents, friends, and teachers should be helpful in making a wise decision

If a girl meets the above criteria, then the following should be considered in determining whether her act of rescue merits a lifesaving award:

- ◆ Age, maturity, and training of the girl, as well as that of the person(s) rescued
- ◆ Degree of difficulty of the rescue
- ◆ Nature of risk to the girl's life
- ◆ Degree of danger to the life of the person(s) being rescued
- ◆ Amount of assistance received from others
- ◆ Whether first-aid and emergency-care procedures or proper techniques for water, ice, or fire rescue were used
- ◆ Extent of good judgment shown by rescuer
- ◆ Circumstances surrounding the incident (e.g. site, weather)
- ◆ Rescuer's compliance with principles and standards outlined in Safety Activity Checkpoints

Pre-Requisites/Nomination/Endorsements:

- ▶ It is important that the documentation process begin immediately after the rescue and proceed as quickly as possible. The decision to recommend a girl for an award must be reached no longer than six months after the event.
- ▶ 1 [Nomination](#)

GSUSA Level Recognitions

Bronze Cross: Lifesaving Award



Given for saving a life or attempting to save a life with risk to the candidate's own life. Lifesaving Awards are national awards given to a registered Girl Scout who has saved or attempted to save human life under circumstances that indicate heroism or risk of her own life. These awards are reserved for those Girl Scouts who have performed heroic acts beyond the degree of maturity and training to be expected at their age.

Criteria:

- ▶ The Girl Scout must be a registered member at the time of the rescue
(No award is given to adults)
- ▶ Awards are given for saving, or attempting to save, human life only
- ▶ A girl who has caused or contributed to the circumstances necessitating the rescue is automatically ineligible
- ▶ Consideration of the girl is paramount. The acclaim accompanying such an award might even be detrimental. If the rescue (or attempted rescue) has been a particularly harrowing experience or publicity is not desired, it might not be appropriate to give an award
- ▶ Parents, friends, and teachers should be helpful in making a wise decision

If a girl meets the above criteria, then the following should be considered in determining whether her act of rescue merits a lifesaving award:

- ♦ Age, maturity, and training of the girl, as well as that of the person(s) rescued
- ♦ Degree of difficulty of the rescue
- ♦ Nature of risk to the girl's life
- ♦ Degree of danger to the life of the person(s) being rescued
- ♦ Amount of assistance received from others
- ♦ Whether first-aid and emergency-care procedures or proper techniques for water, ice, or fire rescue were used.
- ♦ Extent of good judgment shown by rescuer
- ♦ Circumstances surrounding the incident (e.g. site, weather)
- ♦ Rescuer's compliance with principles and standards outlined in Safety Activity Checkpoints

Pre-Requisites/Nomination/Endorsements:

- ▶ It is important that the documentation process begin immediately after the rescue and proceed as quickly as possible. The decision to recommend a girl for an award must be reached no longer than six months after the event.
- ▶ 1 [Nomination](#)

Juliette Gordon Low World Friendship Medal



This prestigious medal is awarded to individuals and councils who have enriched and leveraged the global understanding of Girl Guiding and Girl Scouting to grow responsible global citizens. The award presentation will be coordinated by the Vice President of Global Girl Scouting.

Criteria:

- ▶ The candidate is a registered Girl Scout member.
- ▶ The candidate's service benefits the global Girl Scouting or Girl Guiding movement as well as the Juliette Gordon Low World Friendship Fund or other global Girl Scouting funding opportunities.
- ▶ The candidate's service has increased opportunity for girl involvement in girl-led global opportunities and Take Action projects that result in significant global impact.
- ▶ The candidate's service has demonstrated commitment and dedication over a significant amount of time.

Pre-Requisites/Nomination/Endorsements:

- ▶ GSUSA National Board of Directors approves candidates for this award. (Note: the nomination and endorsements for this award go directly to the Vice President of Global Girl Scouting at GSUSA and are reviewed by the International Commissioner.)
- ▶ 1 [Nomination](#)

Charter Oak Award



The Charter Oak Award recognizes the efforts of a service unit leadership team whose exemplary service in support of delivering the Girl Scout Leadership Experience (GSLE) surpassed team goals and resulted in significant, measurable impact toward reaching the council's overall goals in partnership with GSOFACT.

Criteria:

The Charter Oak Award recognizes the culmination of these efforts from the previous membership year. Service Units that apply for this award must demonstrate excellence in four areas:

1. Membership Growth
2. Service Unit Programming
3. Service Unit Team Development
4. Volunteer Training & Support

** See detailed criteria and required steps below.*

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#) - may come from SU team member.
- ▶ 1 Letter of [Endorsement](#) from MES or a council staff member.
- ▶ Either the President's Award or Charter Oak Award may only be received 1x/every 2 years.

Nomination Submission Process

Please review carefully:

- ▶ The Charter Oak Award honors work from the prior membership year, October 1 through September 30. All supporting documents (agendas, meeting minutes, flyers, emails, evaluations, or other materials) should reflect this time period and should be submitted together with this form.
- ▶ *Supporting documents must be labeled to identify which criteria is being satisfied and organized by category.* For example, all documents for Service Unit Team Development should be grouped together and individual documents labeled at the top S-1, S-2, etc. Some documents may satisfy more than one criteria.
- ▶ Please contact your Membership Experience Specialist or the GSOFACT Volunteer Education Manager if you require assistance in preparing your nomination.

Membership Growth: Complete the First Step and 3 of the Remaining

GSOFACT M: 1-6

Your Membership Experience Specialist can provide membership data.

M-1: Achieve or surpass a 2% increase in Youth Members.

M-2: Establish SU membership goals by working with GSOFACT staff.

M-3: At least 60% of troops participate in Spring Renewal.

M-4: Achieve or surpass a 2% increase in Adult Volunteers.

M-5: Host a new member kickoff event.

M-6: Do five things to extend membership and increase visibility in your service area (i.e. Host an Open House or GS table at a school or community event, share troop/SU highlights with the local paper or online community forum, march in a parade, and post recruitment flyers at schools, libraries, and/ or community centers.)

Programming: Complete the First Step and 2 of the Remaining

GSOFACT P: 1-5

Please provide copies of agendas and/or flyers.

P-1: Hold an event to promote the five skills of the Girl Scout Cookie Program.

P-2: Hold an event for Daisy/Brownie/Junior Girl Scouts using the Girl Scout Leadership Experience(GSLE).

P-3: Hold an event for Cadette/Senior/Ambassador Girl Scouts using the GSLE.

P-4: 0% of K-5 troops use the Volunteer Toolkit on a regular basis.

P-5: Hold a traditional event, (such as a Juliette Gordon Low event, World Thinking Day, Girl Scout Week/GS Birthday event, SU Bridging Ceremony, or Highest Awards Celebration)

GSOFACT Level Recognitions

Service Unit Team Development: Complete the First 3 Steps and at Least 2 of the Remaining.

GSOFACT S: 1-6

Please provide copies of agendas and/or evaluations.

P-1: Fill 3 core positions within the SU Leadership Team with different volunteers: SU Manager, SU Treasurer, and Cookie Manager.

P-2: Fill at least 2 additional SU positions with different volunteers: Fall Product Sales, Recruiter, Events Chair, New Leader Mentor, and/or Recognitions Chair.

P-3: Elect a Council Delegate and Alternate by the deadline.

P-4: Hold at least 4 SU Meetings per year.

P-5: Hold at least 2 SU Leadership Team Meetings per year.

P-6: At least 50% of the SU Team attend an Adult Training, Summit Meeting, or Annual Meeting.

Volunteer Training & Support: Complete the First Step and 2 of the Remaining

GSOFACT V: 1-3

Please provide copies of handouts, agendas, meeting minutes, and/or flyers.

V-1: Set and meet a goal for volunteer attendance at SU meetings:

- ♦ Develop a pre- and post-meeting communication plan that utilizes Rallyhood on a regular monthly basis.
- ♦ Develop and use a meeting agenda, to create meetings that are welcoming, interactive, and beneficial to volunteers.
- ♦ Develop incentives for attendance and participation at SU meetings.

V-2: Provide at least two adult learning workshops within your service unit.

V-3: Recognize all volunteers at two or more SU meetings per year.

V-4: At least 80% of Annual Troop Financials reports submitted by June 30th in the VTK Finance Tab.

V-5: Schedule at least 15 minutes of structured networking at SU meetings.

Legacy Pin



The **highest adult honor** presented by the Girl Scouts of Connecticut in recognition of outstanding service and leadership. The **Girl Scouts of Connecticut Legacy Pin** celebrates individuals who have gone above and beyond in their contributions, setting a standard of excellence for adult leadership in GSOFACT (No more than 5 recipients per year).

Revised Criteria:

1. Council-Wide Impact:

- ♦ Awarded to an individual whose service has had a significant impact on the success and development of the Girl Scout program at the council-wide level.

2. Leadership:

- ♦ The nominee must have held a leadership role within GSOFACT, demonstrating exceptional leadership and dedication.

3. Minimum Years of Service:

- ♦ The recipient must have a minimum of **4 years of service** to GSOFACT, contributing significantly to the organization's mission and goals.

4. Outstanding Dedication:

- ♦ The nominee's service should demonstrate an ongoing commitment to empowering girls and promoting the values of the Girl Scouts program.

Pre-Requisites/Nomination/Endorsements:

► 1 [Nomination](#)

► 3 Letters of [Endorsement](#)

- ♦ Including 1 Letter from a member of the GSOFACT Leadership team, Executive team, or a member of the Board of Directors

Guiding Light



The Guiding Light pin recognizes an adult who is committed to providing support, guidance, mentorship and/or professional development or training opportunities to other Girl Scouts of Connecticut volunteers.

Criteria:

- ▶ Has displayed a positive attitude influence in dealing with volunteers
- ▶ Are an expert in subject matter and/or council policy as it applies to volunteer learning opportunities
- ▶ Have performed service as a mentor or facilitator over an extended period of time or have been instrumental in the development and use of new educational programs
- ▶ Serves as an exceptional role model, mentor, coach or trainer whose guidance enables others to realize their full potential in Girl Scouting
- ▶ Shares their passion and vision for the Girl Scout movement in a way that lights the flame in others to better serve our youth members

- ▶ A minimum of 2 years of service with GSOFC is required

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ 2 Letters of [Endorsement](#)
 - ♦ 1 Endorsement from GSOFC staff member

Heritage Pin



The **GSOFC Heritage Pin** honors an individual who has shown exceptional dedication and service, over many years, to the Girl Scouts of Connecticut or any Legacy Council (any of the five councils that merged to create Girl Scouts of Connecticut in 2007). This award recognizes someone whose efforts have left a lasting impact on the organization and its members. This recognition may be awarded posthumously.

Criteria:

- ▶ **Outstanding Volunteerism:**
- ▶ **20 Years of Service:**
 - ♦ The nominee must have been actively involved with the Girl Scouts of Connecticut for at least 20 years, contributing to the organization in various meaningful roles.

- ▶ **Significant Contribution of Time and Skills:**

- ♦ The recipient should have provided significant service by dedicating time and expertise to enhance the programs and initiatives of GSOFC.

- ▶ **Long-Lasting Impact:**

- ♦ The nominee's contributions should have created a lasting positive impact on the organization and its members, continuing to benefit GSOFC over time.

- ▶ **Inspiration and Leadership:**

- ♦ The recipient should be a role model within the Girl Scout community, inspiring others through their leadership and commitment to the organization's values.

- ▶ **Area of Service:**

- ♦ The entire council footprint of GSOFC and or the entire Girl Scout organization nationwide.

Pre-Requisites/Nomination/Endorsements:

- ▶ **Recommended:** Previously received the Thanks Badge.
- ▶ 1 [Nomination](#)
- ▶ 2 Letters of [Endorsement](#)

Outstanding Service Unit Team Member



Recognizes a volunteer on the service unit team who has performed at a level that raises the bar with their exceptional contributions and innovative approach to their role, outperforming the expectations outlined in the position description. *Cannot receive in consecutive years for the same role.*

Criteria:

- ▶ Consistently assists the Service Unit beyond the anticipated standard of their role, demonstrating exceptional skill and commitment. ***See the glossary for descriptions of service unit roles when making a nomination.**
- ▶ The nominee has completed appropriate training for the position held.
- ▶ Worked collaboratively with the whole Service Unit team.
- ▶ They have completed 2 years in their role on the Service Unit team.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ 2 Letters of [Endorsement](#) with 1 from MES

Spirit of the Dragonfly



Recognizes a volunteer who exemplifies the Girl Scout Mission, lives by the Girl Scout Promise and Law, and demonstrates a commitment to providing Cadette, Senior, and/or Ambassador Girl Scouts with the opportunity to develop through guidance, coaching in support of the Girl Scout Leadership Experience.

Criteria:

- ▶ Has served as a co-leader working alongside older girls for at least 7 years.
- ▶ Has provided a variety of opportunities that foster a growth mindset and align with the benefits described in the 5 Leadership Outcomes (Strong Sense of Self, Positive Values, Challenge Seeking, Healthy Relationships, Community Problem Solving).
- ▶ Encourages girls to advocate for themselves, others, and the community at large on issues that are of concern to them through Take Action and Community Service projects.
- ▶ Has made a significant impact on the number of girls earning their highest awards.
- ▶ Delivers diverse program opportunities that results in an increase of older girl participation and consistent girl retention throughout the life of the troop/group.
- ▶ Demonstrates mastery of the Girl Scout Leadership Experience through their activities within the four pillars: Outdoor, STEAM, Life Skills, and Entrepreneurship, as well as earning badges and completing Journeys.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ 2 Letters of [Endorsement](#), including 1 from a Girl in the troop

Pride of the Trefoil



Presented to a current or past troop volunteer who shared the gift of their time and talents to help a troop effectively participate in all 13 years of our Girl Scout Leadership Program, continuously from kindergarten Daisies through 12th grade Ambassadors. The recipient(s) can include co-leaders and any other approved troop volunteers who helped the troop to prosper throughout the entire troop experience.

Criteria:

- ▶ The Volunteer started with kindergarten Daisies and has maintained an active, registered membership until the graduation of the troop in 12th grade
- ▶ The graduating troop members demonstrate mastery of the Girl Scout Leadership Experience through their activities within the four pillars: STEAM, Entrepreneurship, Life Skills, and Outdoors, as well as earning badges and completing Journeys
- ▶ Participation in the fall Treats & Reads Program and cookie program
- ▶ Attended service unit and council-sponsored programs
- ▶ Participated in outdoor and camping activities
- ▶ Completed all appropriate leader trainings

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ 2 Letters of [Endorsement](#)
 - ◆ Including 1 Endorsement from a Girl Scout in the troop
 - ◆ Including 1 Endorsement Letter from their MES or a council staff member

Council Staff Appreciation Award



Recognizes the outstanding service by a staff member that goes beyond the expectations of the employee's job description. The employee will have provided strong support and guidance to volunteers, has enhanced our members' ability to serve girls through their actions, or has created a process or service that greatly benefited a volunteer's ability to accomplish our mission. The recognition is in honor of exceeding the expectation of their staff role and does not take into consideration any volunteer role they may have. The employee may only receive this recognition once every 3 years. This recognition can be presented to a maximum of 5 staff per year.

Criteria:

- ▶ Must be a registered member of GSOFACT and an employee in good standing
- ▶ Has demonstrated their commitment to our mission through their interactions with volunteers and other staff
- ▶ Has gone above and beyond what is normally expected in their position, regardless of if they work directly with volunteers or provide behind-the-scenes support.
- ▶ Participates in council-sponsored events and service unit activities if applicable.
- ▶ Supports the GSOFACT product sales programs.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ 1 Letter of [Endorsement](#) from a Volunteer

Philanthropy & Leadership Pin



Honors individuals who have made a profound and enduring impact on Girl Scouts of Connecticut through their long-term dedication in multiple areas, including philanthropy, volunteerism, inspiring others, and upholding Girl Scout traditions and history. *Only one pin is presented annually.*

Criteria:

- ▶ **Philanthropy:** Demonstrates exceptional commitment to charitable giving and community service, including notable lifetime giving contributions.
- ▶ **Volunteer Engagement:** Engages actively in various volunteer roles, such as participation in task forces, regional advisory committees, or the Board of Directors. Contributes to the planning and execution of events and programs.
- ▶ **Inspire Giving:** Inspires others to give back through their own example and efforts, encouraging a culture of generosity and support for the organization.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#) must come from Executive Team, Board of Directors, or Fund Development.

Membership Numeral 20 yrs +



The Membership Numeral Pin recognizes the total years of registered membership in Girl Scouts at five-year intervals. The nominee is an active, registered adult Girl Scout member for the duration being awarded. Years as a girl member plus years as an adult member are combined and counted toward this recognition.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)

Volunteer Years of Service 20 yrs +



Recognizes an adult member registered with Girl Scouts of the U.S.A. for her/his years of active volunteer service at 5 or 10-year intervals. This pin represents the number of years an adult volunteer has actively held a volunteer role and provided service.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)

Please note: Both Membership Numeral and Volunteer Years of Service Pins of 20 years or more are presented at the Annual meeting 5, 10, and 15 years are presented at the Service Unit level.

Product Sales Champion



The Product Sales Champion recognizes a volunteer who has continued to provide exemplary service in the troop's Fall Product or Cookie Manager role, resulting in measurable effects that benefit the troop.

Criteria:

- ▶ Has held the Fall Product Manager or Cookie Manager role for a minimum of 2 years
- ▶ Has completed the Fall Product Manager or Cookie Manager training
- ▶ Submitted Initial & Final Orders by the deadline
- ▶ Developed a communication plan with the troop
- ▶ Has maintained accurate financial inventory, and M2 or Ebudde records throughout the sale
- ▶ Has met and/or exceeded their troop sales goal

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 Nomination
- ▶ 2 Letters of [Endorsement](#) with 1 from their MES, SUM or SU PSM

Juliette Gordon Low Member Pin



The Juliette Gordon Low Society recognizes those that want to extend their involvement with the Girl Scout Movement for generations to come by leaving a gift in their will.

Criteria:

- ▶ To become a member, leave a gift to Girl Scouts of Connecticut in your will or estate plan. Interested in becoming a member or have questions? Contact donate@gsofct.org for more information.

Pre-Requisites/Nomination/Endorsements:

- ▶ No nomination required

Service Unit Level Recognitions

Membership Numeral 5-15 yrs



The Membership Numeral Pin recognizes the total years of registered membership in Girl Scouts at five-year intervals. The nominee is an active, registered adult Girl Scout member for the duration being awarded. Years as a girl member plus years as an adult member are combined and counted toward this recognition.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Volunteer Years of Service 5-15 yrs



Recognizes an adult member registered with Girl Scouts of the U.S.A. for her/his years of active volunteer service and at 5 or 10-year intervals. This pin represents the number of years an adult volunteer has actively held a volunteer role and provided service.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Rising Star: New Leader



Recognizing a new leader who has made a significant contribution to their troop and/or Service Unit.

Criteria:

- ▶ Is a currently approved, registered member of GSOFT in good standing
- ▶ Is a in their first or second year as a new troop leader
- ▶ Fulfills the Co-Leader responsibilities.
- ▶ Has completed all new leader trainings as required
- ▶ Attends and participates in Service Unit meetings and events regularly

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Please note: Both Membership Numeral and Volunteer Years of Service Pins of 20 years or more are presented presented at the Annual meeting 5, 10, and 15 years are presented at the Service Unit level.

Service Unit Level Recognitions

Outdoor Pillar Pin



Recognizes a volunteer who has delivered outstanding outdoor (adventure and skill building, through camping experiences) programming and education opportunities to at least one Service Unit or program delivery audience.

Criteria:

- ▶ The nominee has provided outstanding service in a way that furthers the outdoor programming and education opportunities of girls and/or adults.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Entrepreneurship Pillar Pin



Recognizes a volunteer who has delivered outstanding entrepreneurship (goal setting, decision making, money management, business ethics, and people skills) programming and education opportunities to at least one Service Unit or program delivery audience.

Criteria:

- ▶ The nominee has provided outstanding service in a way that furthers the entrepreneurship programming and education opportunities of girls and/or adults.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

STEAM Pillar Pin



Recognizes a volunteer who has delivered outstanding STEAM (Science, Technology, Engineering, Arts, & Math) programming and education opportunities to at least one Service Unit or program delivery audience.

Criteria:

- ▶ The nominee has provided outstanding service in a way that furthers the STEAM programming and education opportunities of girls and/or adults.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Life Skills Pillar Pin



Recognizes a volunteer who has delivered outstanding life skills (civic engagement, healthy living, global citizenship, communication skills, and more) programming and education opportunities to at least one Service Unit or program delivery audience.

Criteria:

- ▶ The nominee has provided outstanding service in a way that furthers the life skills programming and education opportunities of girls and/or adults.

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Service Unit Level Recognitions

Helping Hand



Recognizing volunteers for providing a “helping hand” to a troop, service unit, or council. Praises any type of noteworthy contribution by a volunteer in any role.

Criteria:

- ▶ Is a currently approved, registered member of GSOFCT in good standing

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Stepping Up



Recognizing volunteers for continuing to “step up” and providing outstanding service to a troop, service unit, or council. Praise any type of noteworthy contribution by a volunteer in any role.

Criteria:

- ▶ Is a currently approved, registered member of GSOFCT in good standing

Pre-Requisites/Nomination/Endorsements:

- ▶ **Has previously received the Helping Hand Pin**
- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Leading the Way



Awarded for any type of noteworthy contribution by a volunteer who has shown exceptional leadership qualities supporting the Girl Scout mission. Awarded for leadership so outstanding in nature that it merits recognition by the service unit.

Criteria:

- ▶ Is a currently approved, registered member of GSOFCT in good standing

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Distinguished Leader



Awarded for any type of noteworthy contribution by a Co-Leader who has shown exceptional leadership qualities supporting the Girl Scout mission.

Criteria:

- ▶ Is a currently approved, registered member of GSOFCT in good standing
- ▶ In a Co-Leader role

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Service Unit Level Recognitions

Distinguished Volunteer



Awarded for any type of noteworthy contribution by a Volunteer who has continuously provided exceptional service to support the Girl Scout mission.

Criteria:

- ▶ Is a currently approved, registered member of GSOFCT in good standing

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Family Appreciation Pin



Presented to a family member of a currently registered member who has provided outstanding volunteer service to a troop, Service Unit, GSOFCT, or a Juliette Girl Scout.

Criteria:

- ▶ Has at least one active, registered Girl Scout family member for the year of the nomination
- ▶ Has provides outstanding volunteer service, beyond normal expectation within a troop, Service Unit, or to a Juliette
- ▶ Has contributed to the mission by coordinating and/or supporting in Service Unit &/or council events
- ▶ Must have a current active GSOFCT membership

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Daisy's Dream



Recognizes troops for providing quality Girl Scout experience that builds girls of Courage, Confidence, and Character who make the world a better place. Successful recipients will be able to demonstrate that their troop utilized the three processes: Girl-led, Learn by Doing, and Collaboration, engaged with all four pillars, and developed leadership skills through badge work and the completion of a journey to address an important community need. *(May only be awarded up to 10% of troops within each service unit per year)*

Criteria:

- ▶ History of being consistently open and willing to accept new girls
- ▶ Active girl participation in all aspects of troop business
- ▶ Have involved adults supporting the troop aside from co-leaders, i.e., troop helper, cookie manager, etc.
- ▶ Participate in the fall Treats & Reads program and the cookie program
- ▶ Completed a Journey or Higher Award
- ▶ Gone overnight camping
- ▶ Hosted &/or Supported a SU event
- ▶ Provided Community Service to support a cause in their region
- ▶ Attended Council programming
- ▶ Troop has been active for a minimum of 3 years
- ▶ All youth & adults must have active GSOFCT memberships

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Service Unit Level Recognitions

Way of the Juliette



Presented to a Girl Scout who is an Independently Registered Member (IRM), also known as a "Juliette," and has distinguished herself by earning badges, completing a Journey, and engaging in community service. The recipient of this pin will have participated in GSOFCT activities, including product sales and programming, and engaged all aspects of the Girl Scout Leadership Experience through the 4 pillars.

Criteria:

- ▶ Is a currently an Independently Registered Member
 - ▶ Has completed a Journey and a Higher Award
 - ▶ Has participated in the fall Treats & Reads Program and cookie program
 - ▶ Has demonstrated competence with the Girl Scout Leadership Experience (GSLE)
 - ▶ Has attended three or more GSOFCT council-sponsored programs
- ▶ Has engaged in badge or journey activities within all four program pillars: Outdoor, STEAM, Life Skills, and Entrepreneurship

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Community Participation Certificate



Presented to an individual, business, or community group that supports the Girl Scout mission by partnering with a Juliette Girl Scout, Troop, Service Unit, or Council. Their contributions may include providing meeting or cookie booth locations, guest speakers, programming opportunities, supplies, badge support, training, grants, or assistance with highest awards and service projects.

Criteria:

- ▶ Providing spaces, resources, or financial support.
- ▶ Offering program opportunities or expertise.
- ▶ Assisting with badge earning and highest awards.
- ▶ Supporting Service Unit or Council initiatives

Pre-Requisites/Nomination/Endorsements:

- ▶ 1 [Nomination](#)
- ▶ Endorsements not required for SU Level Recognitions.

Glossary

Recognition Levels:

Council Level: Girl Scouts of Connecticut council level recognitions are reviewed by the Volunteer Recognitions Committee and presented annually at the Volunteer Recognitions & Annual Meeting in the Spring.

National Level: Girl Scouts of USA recognitions are submitted by the Volunteer Recognitions Committee to the GSOFCT board for approval and presented annually at the GSOFCT council's Volunteer Recognitions & Annual Meeting in the Spring.

Service Unit (SU) Roles:

SU Camporee Coordinator: This volunteer is responsible for the overall management of the Service Unit Camporee. They will provide support and guidance to the Camporee Committee as they plan for and host the Service Unit event. Key focus areas will be on making sure all paperwork is submitted in a timely manner, all participants have appropriate training to attend, and compliance with GSUSA and GSOFCT policies and procedures is maintained.

SU Manager: The Service Unit Manager is appointed by and works in partnership with the Membership Experience Specialist to oversee and coordinate Girl Scouting in the Service Unit. She/he is responsible for the development, extension, and support of girl and adult membership. Plans and directs the delivery of services to girls and adults. Holds Service Unit meetings on a regular basis.

SU New Leader Mentor: This volunteer supports the onboarding and orientation of new Troop Co-Leaders within the Service Unit. In coordination with the Member Experience and Volunteer Engagement staff, they will schedule an in-person orientation for new leaders, support troop start-up tasks, and provide ongoing support during the initial months of new volunteer participation.

SU Product Sales Managers: The Service Unit Product Sales Manager manages the Treats & Reads and/or Cookie Program within the Service Unit. She/he provides training and ongoing support to Troop/Group Product Sales Managers, submits Service Unit order to council, distributes product to Troops/Groups, and reconciles accounts.

SU Recognitions Coordinators: The Service Unit Recognitions Chairperson works with the Service Unit to review and maintain up-to-date volunteer recognition records. She/he is responsible for reviewing Council and National recognition guidelines and resources, sharing available information with the Service Unit membership. She/he accepts nominations and completes and submits the appropriate award applications meeting deadlines.

SU Recruiter: Service Unit Recruiter plans and conducts a membership recruitment campaign in coordination with GSOFCT staff. Identifies sources for recruiting adult volunteers. Schedules and plans recruitment events and distributes information in the community. Helps to place girls & adults in existing Troops/Groups as vacancies occur or in new Troops/Groups as they are created.

SU Treasurer: Service Unit Treasurer manages finances for the Service Unit. She/he maintains accurate records of all Service Unit transactions and tracks all Troop/Group accounts within the Service Unit. She/he works with new Troops/Groups to establish bank accounts, assists volunteers in managing their finances, handles any payments and bills incurred by Service Unit activities, and processes bank deposits.

SU Communications Champion: This volunteer promotes Girl Scouting within the community through Troop/Group and Service Unit programs, events, announcements, and girl and volunteer achievements.

SU Juliette Coordinator: This volunteer supports the recruitment and placement of individual girls and unaffiliated adults within the Service Unit, ensuring the Girl Scout Leadership Experience is consistent with all recruitment and placement opportunities. She/he manages and supports the participation of individually registered girls, adults, and Lifetime Members in Council Pathways and Service Unit events/programs and serves as the local liaison and advocate for these members.

SU Service Chair: This volunteer promotes community service, identifying opportunities for troop service projects, and organizing SU-wide service activities several times throughout the membership year.

Glossary

Girl Scout Terms:

GSLE (Girl Scout Leadership Experience): The Girl Scout Leadership Experience provides a framework for supporting girls as they learn to lead by creating thoughtful change in their communities. It can be broken down into three actions Girl Scouts take during their Girl Scout experiences, the three processes that they use to do so, and the way they benefit with 5 important outcomes. The Girl Scout Leadership Experience (GSLE) encourages girls to Discover themselves, Connect with others, and Take Action to make the world a better place.

- ▶ 3 Actions: Discover, Connect, and Take Action
- ▶ 3 Processes: Girl-Led, Learn by Doing, and Cooperative Learning
- ▶ 5 Outcomes: Strong Sense of Self, Positive Values, Challenge Seeking, Healthy Relationships, and Community Problem Solving

National Program Portfolio: Includes badges, take-action projects, highest award, and/or GSOFCT/GSUSA program offerings.

Girl Scout Mission: Girl Scouting builds girls of courage, confidence, and character, who make the world a better place.

Mission & Delivery Goals: Building communities of girls and young women that support our Girl Scout values and mission.

Staff Roles:

Staff Product Sales Manager: Your Product Sales Manager supports the Product Sales Program in your Service Unit by helping to train and answer questions for your troop adults regarding the Fall Product Sale program- Treats & Reads, and the Cookie Product Sales Program. You also have volunteers in your Service Unit who work closely with the Product Sales Managers to bring great opportunities to your troop!

Member Experience Specialist: Your Member Experience Specialist (or MES) works very closely with the Service Unit Manager and is the GSOFCT liaison for area Girl Scout Volunteers and their Troops. You will meet your Member Experience Specialist at your local Service Unit Meetings. They will help you recruit additional girls and adults for your troop, engage families to be troop volunteers, and provide general support for you, your troop, and the whole Service Unit.

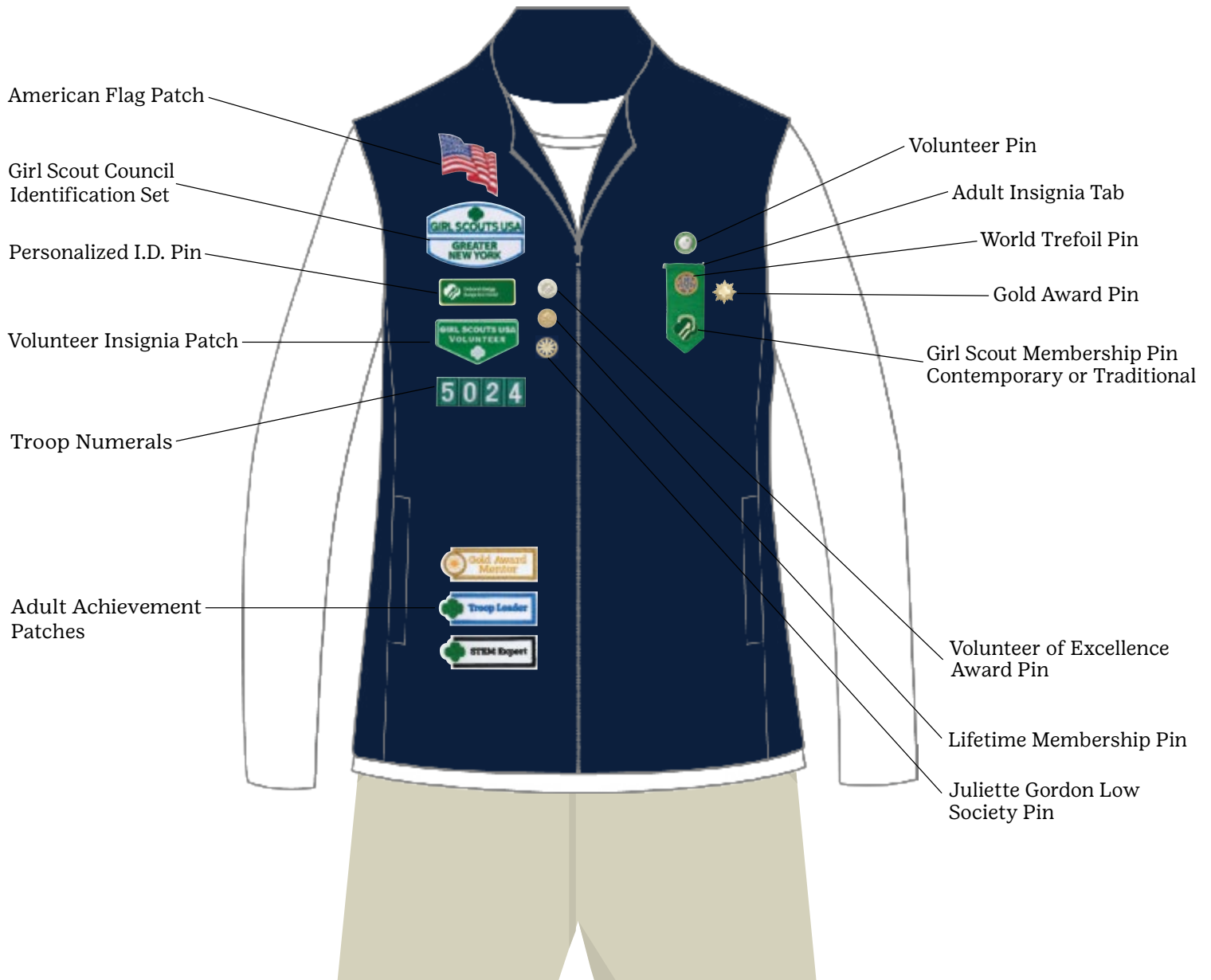


How to Wear Your Pins

Earned award pins are worn on the right side of the Adult uniform, to the left of the volunteer insignia patch.

Note: if an adult has received more than one special recognition (e.g. Appreciation pin, Honor Pin, etc), the last one received or their highest recognition is generally the one worn on the uniform. Only one recognition should be worn on the adult uniform at a time.

Girl Scout Adult Navy Vest





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