

Hello,

We wanted to update you on information we received from GSUSA.

Currently, there is a significant volume of Digital Cookie direct ship orders that have been awaiting Tagalongs to complete order fulfillment. Consumers were notified late March 15 and given the option to accept a substitution of Peanut Butter Patties (ABC Bakers equivalent to the Tagalongs) or to cancel their order. They have until tonight, March 17<sup>th</sup>, at 5pm to email [gsusadigitalcookie@girlscouts.org](mailto:gsusadigitalcookie@girlscouts.org) to notify GSUSA that they want to cancel their order.

The Peanut Butter Patties from ABC are nearly identical to the Tagalongs baked by Little Brownie Bakers.

If the consumer is ok with accepting the substitution of Peanut Butter Patties, they do not need to take any action.

All delayed order for shipping will be resolved in one of these two ways...

1. The order will ship with Peanut Butter Patties In lieu of Tagalongs.

- The order will be processed, and the customer's credit card will be charged early the week of March 19.
- The order will appear in eBudde once payment is captured.
- The order will be shipped to the customer by the end of next week.

2. The order will be cancelled if customer submits a cancellation request before 5 p.m. ET, Friday, March 17.

- Order cancellations will begin this weekend.
- The cancellation will move the status of these orders in Digital Cookie from "Payment Authorized" to "Cancelled."

As already announced girls and troops will receive credit toward their Initial Order rewards for all the delayed shipped orders. Girls will also receive credit toward their final rewards for any cancelled orders.