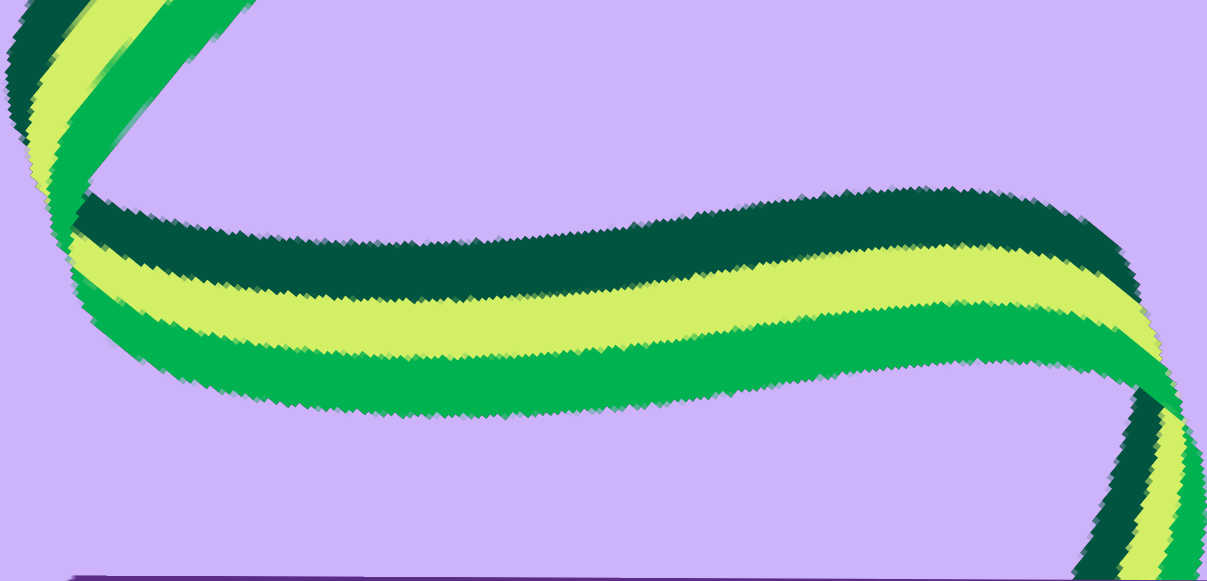# The Cookie Recipe

Issue 7

A Resource Guide for Volunteers during the 2023 Cookie Season

Troop initial orders for cookies and Initial Order rewards have been submitted! If you forgot to submit the order or need to revise the troop's order, please reach out to your service unit cookie manager ASAP. They have until 11:59 pm on March 13 to edit/update troop initial orders. If the service unit deadline has already passed, please email Customer Care and include "Initial Order issue" in the subject line.

GSUSA has confirmed with their technical team that the emails shown as 'queued' in Digital Cookie were sent on the day they were sent. There is a delay in Digital Cookie® updating the 'queued status' in accounts for sent emails. They are working on a resolution to get this updated correctly.

Please refer to our Inventory FAQs for questions regarding the recent Inventory update.

Links to past issues of The Cookie Recipe are in the Resources for Volunteers drop-down menu on the Cookie Seller & Volunteer Resources page.

Action Steps

1. Our next Cookie Chat will be on Wednesday, March 15 at 7:00 PM! We will be covering the "Delivery" tab in eBudde and what to expect on Cookie Delivery Day. Please see the Cookie Chat Schedule towards the bottom of the newsletter for additional dates and topics.

Cookie Delivery Day
Time: Mar 15, 2023 07:00 PM Eastern Time (US and Canada)
Join Zoom Meeting
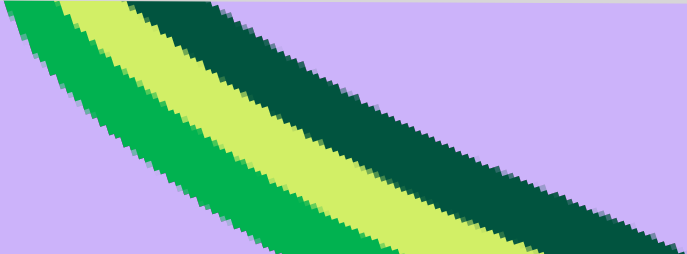Meeting ID: 962 2751 4021
Passcode: Cookies

2. The "Delivery" tab will open in eBudde on March 17 at 10:00 am. Troops will select a time to pick up their Initial Order at their assigned Delivery Site on April 1. Troops must select from the times listed for their service unit. Each service unit is assigned a specific time frame. Please contact your service unit cookie manager with any questions.

3. The "Cupboard" tab in eBudde also opens on March 17 at 10:00 am for troops to begin submitting pending cookie requests for pickup once the cookie cupboards open. Please remember to check a cupboard's schedule for days and times that it will be open.

4. Now is the time to identify volunteers who can help at your service unit's cookie delivery site on April 1. If you have leads on potential volunteers, reach out to your service unit cookie manager to find out how volunteers can sign up to help! Community service groups such as Key Club or National Honor Society are great to consider.

5. Don't forget to set up your troop's Virtual Booth link! This link will be automatically posted on the Cookie Finder tool so customers can order cookies from your troop to be shipped and donated. Learn how to set up the troop Virtual Booth link in Digital Cookie®!

6. If you have not already, please submit your ACH Authorization form as soon as possible. A new authorization is required for each membership year. If you haven't submitted an ACH form since August 15, 2022, a signer on the troop bank account will need to complete the form.

Cookie Chats Schedule
Wednesday 3/15 – Drive-thru Delivery Day
Wednesday 3/29 – Goal Getter Period, Booth Sales, and Troop Link Overview
Wednesday 4/5 – Question & Answer Session

Cookie Program Resources

Be sure to check out our Cookie Seller and Volunter Resources page for a complete catalog of Cookie Chat recordings and other resources for Girl Scouts, families, and volunteers.

Did you miss a past Cookie Chat? Links to previous Cookie Chat recordings can be found on the Cookie Seller & Volunteer Resources page under the "Cookie Chats" drop-down menu.

Cookie Program Volunteer Guide

Printable PDF Order Card

2022-2023 ACH Authorization Form

Virtual Cookie Rally

Troop Cookie Manager Checklist

Troop Cookie Manager Training Recording

Inventory FAQ

Cookie Program Calendar

A complete calendar for the 2023 Cookie Program is on our Cookie Program Resources page and on pages 8-9 in the Cookie Program Troop Guide.

March 17, 2023 – Cookie Delivery Day time slots open in eBudde.

April 1, 2023 – Cookie Delivery Day & Booth Sales begin.

April 17, 2023-First ACH payment

April 23, 2023-Digitial Cookie closes for girl delivery

May 7, 2023- Last day of the Cookie Program & Booth Sales end. Digital Cookie closes for shipped and donated orders.

May 12, 2023 – Troop final eBudde deadline.

May 19, 2023 – Deadline to submit TOP Troop form, if applicable.

Customer Care

Are you looking for more information? Have a specific question about this email or what your next steps might be? We're just a call or email away! Contact our Customer Care Department and they will be happy to assist you!

customercare@gsofct.org
(800) 922-2770

Hours
Monday - Friday: 8:30 a.m.-4:30 p.m.