


The Cookie Recipe

Issue 8



A Resource Guide for Volunteers
during the 2023 Cookie Season



Hurray! The Initial Order Period is now complete and all initial order cookies have been submitted!

For the next step in the cookie program, the Delivery tab in eBudde is now open! If you haven't already done so, now is the time to log into eBudde and select your troop's pickup time for cookie delivery day. We have [a short video](#) that shows how pick-up will work on delivery day.

The deadline for selecting a pickup time on the "Delivery" tab is Wednesday, March 22. Please reach out to your service unit cookie manager with any questions, issues, or concerns about cookie delivery day.

The "Transaction" tab is also open for troops to submit cookie requests to cupboards. We will be covering cookie cupboards in the upcoming Cookie Chat on March 22nd, including how to submit requests to cupboards and important guidelines about using cookie cupboards. Please see Action Steps below for the call information.

Girl Delivery is now open on troop Virtual Booth links! If you haven't already set up your troop's link, [watch this video](#) to learn how to set up the troop Virtual Booth link in Digital Cookie®!

Links to past issues of The Cookie Recipe are in the "Resources for Volunteers" drop-down menu on the [Cookie Seller & Volunteer Resources page](#).



We wanted to update you on information we received from GSUSA.

Currently, there is a significant volume of Digital Cookie direct ship orders that have been awaiting Tagalongs to complete order fulfillment. Consumers were notified late March 15 and given the option to accept a substitution of Peanut Butter Patties (ABC Bakers equivalent to the Tagalongs) or to cancel their order. They have until tonight, March 17th, at 5pm to [email](#) and notify GSUSA that they want to cancel their order.

The Peanut Butter Patties from ABC are nearly identical to the Tagalongs baked by Little Brownie Bakers.

If the consumer is ok with accepting the substitution of Peanut Butter Patties, they do not need to take any action.

All delayed order for shipping will be resolved in one of these two ways...

1. The order will ship with Peanut Butter Patties In lieu of Tagalongs.
 - The order will be processed, and the customer's credit card will be charge early the week of March 19.
 - The order will appear in eBudde once payment is captured.
 - The order will be shipped to the customer by the end of next week.
2. The order will be cancelled if customer submits a cancellation request before 5 p.m. ET, Friday, March 17.
 - Order cancellations will begin this weekend.
 - The cancellation will move the status of these orders in Digital Cookie from "Payment Authorized" to "Cancelled."

As already announced girls and troops will receive credit toward their Initial Order rewards for all the delayed shipped orders. Girls will also receive credit toward their final rewards for any cancelled orders.



Action Steps

1. Make your troop's plan for cookie delivery day! Our [Cookie Delivery Day Guide](#) has a helpful checklist and tips to assist you with your troop's cookie pickup plan.
2. Now is the time to identify volunteers who can help at your service unit's cookie delivery site. If you have leads on potential volunteers, reach out to your service unit cookie manager to find out how volunteers can sign up to help! Community service groups such as Key Club or National Honor Society are great to consider.
3. Our next Cookie Chat will be on Wednesday, March 22 at 7:00 PM! We will be covering everything you need to know about cookie cupboards! Please see the [Cookie Chat Schedule](#) for additional dates and topics.

Cookie Cupboards

Time: Mar, 22 2023 07:00 PM Eastern Time (US and Canada)

[Join Zoom Meeting](#)

Meeting ID: 962 2751 4021

Passcode: Cookies

4. If you have not already, please submit your [ACH Authorization form](#) submission as soon as possible. A new authorization is required for each membership year. If you haven't submitted an ACH form since August 15, 2022, a signer on the troop bank account will need to complete the form.



Cookie Chats Schedule

Wednesday 3/22 – Cookie Cupboards

Wednesday 3/29 – Goal Getter Period, Booth Sales, and Troop Link Overview

Wednesday 4/5 – Question & Answer Session



Cookie Program Resources

Be sure to check out our [Cookie Seller and Volunter Resources](#) page for a complete catalog of Cookie Chat recordings and other resources for Girl Scouts, families, and volunteers.

Did you miss a past Cookie Chat? Links to previous Cookie Chat recordings can be found on the [Cookie Seller & Volunteer Resources page](#) under the “Cookie Chats” drop-down menu.

[Goal Getter Period Card](#)

[Cookie Program Troop Guide](#)

[Printable PDF Order Card](#)

[2022-2023 ACH Authorization Form](#)

[Virtual Cookie Rally](#)

[Troop Cookie Manager Checklist](#)

[Troop Cookie Manager Training Recording](#)

Cookie Program Calendar

A complete calendar for the 2023 Cookie Program is on our [Cookie Program Resources](#) page and on pages 8–9 in the [Cookie Program Troop Guide](#).

April 1, 2023 – Cookie Delivery Day & Booth Sales begin.

April 17, 2023-First ACH payment

April 23, 2023-Digital Cookie closes for girl delivery

May 7, 2023- Last day of the Cookie Program & Booth Sales end. Digital Cookie closes for shipped and donated orders.

May 12, 2023 – Troop final eBudde deadline.

May 19, 2023 – Deadline to submit TOP Troop form, if applicable.



Customer Care

Are you looking for more information? Have a specific question about this email or what your next steps might be? We're just a call or email away! Contact our Customer Care Department and they will be happy to assist you!

customercare@gsofct.org
(800) 922-2770

Hours

Monday - Friday: 8:30 a.m.-4:30 p.m.

