Digital Cookie®

Forgot Password/Reset Password

**Step 1:** Go to [digitalcookie.girlscouts.org](http://digitalcookie.girlscouts.org) and click the “Forgot password” link.

**Step 2:** Enter the email address associated with your Girl Scout’s Digital Cookie registration.

**Step 3:** You will be sent an email with the subject: “Your Digital Cookie password reset request” from “Girl Scout Cookies” ([email@email.girlscouts.org](mailto:email@email.girlscouts.org)) in about 15 minutes. Check your junk/spam/promotions folders if you don’t receive it and be sure to add [email@email.girlscouts.org](mailto:email@email.girlscouts.org) to your “safe sender” list.

Click on the most recent email you received if you have requested multiples.

Open the email and click on the “Reset Password” link.

**Step 4:** You will be taken to a page to reset your password.
Step 5: If you do not receive an email to reset your password in 15 minutes, return to the login page in step 1 again, click “Forgot password” and this time select “contact customer support” to be taken to a customer service form.

Step 6: Select “Password Reset” then complete the online form for customer support.