**Training Material Index for LBB Council Volunteers**

Registration

Volunteer Login [Tip Sheet](https://www.girlscouts.org/content/dam/girlscouts-gsusa/forms-and-documents/cookie/digitalcookie/Volunteer_Login.pdf)

Forgot Password/Password Reset [Tip Sheet](https://www.girlscouts.org/content/dam/girlscouts-gsusa/forms-and-documents/cookie/digitalcookie/Forgot_Reset_Password.pdf)

Unlock Account [Tip Sheet](https://www.girlscouts.org/content/dam/girlscouts-gsusa/forms-and-documents/cookie/digitalcookie/Unlock_Account.pdf)

No Registration Email [Tip Sheet](https://www.girlscouts.org/content/dam/girlscouts-gsusa/forms-and-documents/cookie/digitalcookie/NoRegistrationEmail_Volunteers.pdf)

Site Use

Service Unit Access [Tip Sheet](https://www.girlscouts.org/content/dam/girlscouts-gsusa/forms-and-documents/cookie/digitalcookie/SUVolunteerAccess.pdf)

Troop Dashboard [Tip Sheet](https://www.girlscouts.org/content/dam/girlscouts-gsusa/forms-and-documents/cookie/digitalcookie/Troop_Dashboard.pdf) [Video](https://vimeo.com/873813931/c8d8d26cfb)

Troop Site Setup/Links [Tip Sheet](https://www.girlscouts.org/content/dam/girlscouts-gsusa/forms-and-documents/cookie/digitalcookie/TroopSiteLinks.pdf) [Video](https://vimeo.com/873814000/b3bc910bc7)

Troop Pickup Orders [Tip Sheet](https://www.girlscouts.org/content/dam/girlscouts-gsusa/forms-and-documents/cookie/digitalcookie/Troop_PickUp_Orders.pdf) [Video](https://vimeo.com/873813905/e09f7794b1)

Troop Cheers [Tip Sheet](https://www.girlscouts.org/content/dam/girlscouts-gsusa/forms-and-documents/cookie/digitalcookie/TroopCheers.pdf)

Mobile App

Mobile App Troop [Tip Sheet](https://www.girlscouts.org/content/dam/girlscouts-gsusa/forms-and-documents/cookie/digitalcookie/Mobile_App_Troop.pdf) [Video](https://vimeo.com/985292163/ea8d2ffd22)

Customer Support Help

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| Direct Shipped & In-Person Delivery Order Inquiries | * [Order Status Page](https://digitalcookie.girlscouts.org/customer-order/orders)
* [Customer FAQs](https://digitalcookie.girlscouts.org/help/customer)
* [Contact Customer Support with an Order Issue](https://www.girlscouts.org/en/footer/contact-us/digital-cookie-support---order-issues.html)
 |
| Digital Cookie Website(Site set up • Reports • Customer list • viewing orders • Mobile App, etc.) | * [Volunteer FAQs](https://digitalcookie.girlscouts.org/help/volunteer)
* [Parent/Girl Scout FAQs](https://digitalcookie.girlscouts.org/help/parent-girl)
* [Contact Customer Support with a System Issue](https://www.girlscouts.org/en/footer/contact-us/digital-cookie-support---system-issues.html)
 |
| Digital Cookie Registration & Account Information Support | * [Contact Customer Support with Registration Issue](https://www.girlscouts.org/en/footer/contact-us/digital-cookie-support---registration.html)
* [Contact Customer Support with Account Information Issue](https://www.girlscouts.org/en/footer/contact-us/digital-cookie-support---account-information.html)
 |
| Other | * [Contact Customer Support with Other Questions](https://www.girlscouts.org/en/footer/contact-us/digital-cookie-support---other-questions.html)
* [Provide Feedback to Customer Support](https://www.girlscouts.org/en/footer/contact-us/digital-cookie-support---feedback.html)
* [Contact Customer Support for All Issues](https://0108d42180f76899de43-2ec832c3a4bccaac5a9b22805ef6f67b.ssl.cf2.rackcdn.com/contactus/dc-support-girl.html)
* Caregiver/Girl Scout Training Material Index
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